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CHIC-CHOCS MOUNTAIN LODGE

Nestled 615 m high in the Matane Wildlife Reserve, the first mountain lodge in eastern Canada welcome you for a tremendous experience! In the heart of a huge and pristine natural territory, you will find this cozy 4 star lodge where your chief host and his team make sure that you are experiencing the perfect holidays! It's up to you to hike along the trails of this fabulous alpine territory or to simply take advantage of the peaceful atmosphere to relax quietly. Far away from the modern life stress, you will also enjoy a tasteful cuisine.

🕩 Region	Eastern Canada
Activity	Nature - Adventure
	Short trips and extensions
	Summer
Ouration	3 days
📼 Code	AV-19
Price	From€448
🏂 Level	2/5
🚔 Comfort	4/5

ITINERARY

Day 1 Matane Wildlife Reserve



3 wonderful days during which you will stay in a lodge that was built in order to respect its natural surroundings. This is indeed a pleasant and cozy ecolodge. It is located 55 km south of Cap-Chat in an isolated area that can't be access by car. Hence, you will leave your car at the Cap-Chat visitor center where at 3 pm a vehicle specially designed for the forest trails will bring you to this wilderness lodge (1h30). From the lodge, you will enjoy splendid views of the spectacular summits, of the Hélène waterfall and of the endless pristine forest.

- Dinner
- Accommodation : Lodge

Day 2 Matane Wildlife Reserve



A stay here enables you to discover a fabulous nature and a rich culture. The chief guide and his team are there to help you find the most suitable activities for you and to make sure you will enjoy safely those wild areas.

- Breakfast, lunch, dinner

- Accommodation : Lodge

• Day 3 Matane Wildlife Reserve



On the programme: 1000 m summits, one of the largest moose population in the world, the only caribous habitat south of the Saint-Lawrence River, a wide variety of ecosystems (from the pine and birch forests to the alpine tundra!), and so much more!

- Breakfast, lunch

PERIOD & BUDGET

When to travel?



Price

From C\$669

The budget is an indication of the price per person, subject to availability. Your local agent will send you a customized quote with the exact price. The price can vary according to availability, level of services, period of travel, number of participants, booking time frame and other items.

Included

- Services of naturalist guides
- R/T transfer between the Cap-Chat visitor center and the lodge
- Activities on site: Hiking, mountain bike, sea kayaking (on lake), wildlife watching, interpretation, photography
- Topographic map
- 2 nights accommodation
- 6 meals
- Applicable taxes

Not included

- Air travel
- Shuttle to the meeting point (OPTIONAL)
- Drinks (excluding coffee and tea with meals included)
- Personal expenses
- Car rental
- Tips for guides

Terms and conditions

Booking conditions

By registering for one of our travel, the customer bindingly accepts the General Terms and Conditions of Sale. Each customer must complete a registration form. The booking is definitively recorded when the customer has settled the payment of a deposit of 35 % of the total travel price (subject to availability at the time of registration). In case of short term bookings - within 35 days prior to the travel departure - the full travel price is due immediately. Payments can be settled via bank transfer (SWIFT code/IBAN number) or online, directly from our website (soon available). You will receive an email with a booking confirmation as quickly as possible

Invoice procedure

Once your booking is registered, we send you an email with the invoice. Full payment is required at least 35 days before your arrival. If the customer does not settle the payment of the travel price within the period agreed upon, Altaï Canada reserves the right to cancel the booking free of charge.

Cancellation policy

If for any reason, you decide to withdraw from a journey, the amount already paid will be refunded subject to the following exceptions:

- Cancellation up to 45 days prior to the agreed beginning of the journey: You will be charged 20 % of the travel price, in addition with every non-refundable expense for additional services booked on request (internal flights, site entrance tickets, activities...)
- Cancellation between the 44th and 15th day prior to the agreed beginning of the journey: You will be charged 50 % of the travel price, in addition with every non-refundable expense for additional services booked on request (internal flights, site entrance tickets, activities...)

• Cancellation less than 14 days to the agreed beginning of the journey: You will be charged 100 % of the travel price, in addition with every non-refundable expense for additional services booked on request (internal flights, site entrance tickets, activities...)

Any cancellation shall be notified in writing (email, letter or fax). Notice of cancellation will be effective upon receipt by us of your written communication.

If it comes apparent at an earlier point in time that the minimum number of participants cannot be reached for a travel, Altaï Canada is to exercise his right of withdrawal immediately. In such a situation, you will be informed of the cancellation of your travel no later than 21 days prior to the agreed beginning of the journey. Altaï Canada can also cancel a travel in case of circumstances amounting to "force majeure": volcanic eruption, civil disturbances, strikes, weather and climate conditions, travellers' security... In such cases, you are immediately refunded any payments on the travel price; however, you shall not be entitled to any compensation.

Changes to travel contract

If a change to travel contract is made at the customer's request, any fee that might arise from this change shall be paid by the customer. In any cases, every request for changes shall be notified in writing. In case of external events that could not be foreseen, Altaï Canada might change some aspects of the travel contract. We will endeavour to advise you of any changes as quickly as possible.

Pricing

All group travel prices on our website have been calculated for the indicated number of participants for each trip. The price list is confirmed after the booking. If the number of participants is lower than expected, an additional payment charge might be applied. For each travel and program, we mention the price per person – valid for the minimum number of participants – and we provide you with detailed explanations about the services included or not. Any change in the exchange rates or in the price of travel services in particular regarding the cost of the fuel, might entail price revision.

Contract transfer

In case of transfer of the contract by the customer to an assignee, modification and cancellation conditions apply.

Insurance

We recommend that you get personal insurance before your departure to cover the activities undertaken by Altaï Canada. If you have not purchased your insurance directly with us, we ask that you email us your insurance contract information (company, policy name, policy number, phone number) and bring this information with you on your trip.

PRACTICAL INFO

Food

« See the inclusions of this package »

Restoration:

Healthy and delicious cuisine. Entirely prepared on site by the innkeeper chef and his team, the meals served at the Auberge in a friendly atmosphere are more enjoyable for your taste buds. The chef offers a real healthy cuisine by offering low-fat foods and avoiding white sugar, white flour and frying. Regional dishes, fish and wood meats (caribou, deer, duck) are in the spotlight.

Transportation

IMPORTANT: Your shuttle will depart from the Reception of HOTEL and Co. in Sainte-Anne-des-Monts at 90 Boulevard Sainte-Anne West (G4V 1R3)

IMPORTANT NOTE: The departure to the Chic-Chocs mountain chalet is at the hotel and Co. at 3 pm. You must be there at 14h. Phone number: 418-763-3321

Transportation is provided to the hostel. To ensure the tranquility of the environment and a safe mode of transportation for all customers, personal vehicles must be left in the parking lot of the Ste-Anne-des-Monts office. Personal vehicles are not allowed to reach the accommodation.

Budget & exchange

Visa and Mastercards credit cards are accepted almost everywhere. You can also exchange euros. 1 Euro = 1,57\$CAN (04/04/2018)

Tips

In the United States and in Canada, service is never included in the prices. In bars, restaurants and all the places where service is provided, it is expected that you tip the waiter/waitress between 15% and 20% of the total sum. Note that a lot of employees working as waiters are paid by tips only. Not giving anything or not giving enough would be poorly received. Even when paying by credit card, you'll indicate the sum you wish to give. On this type of trip, it is customary to tip the guide(s) 4\$ to 5\$ by persons and per day.

Supplied equipment

- Materials provided on site:
- Map of the territory
- Descriptive document of the sectors of activity
- Descriptive document of the Chic-Chocs territory
- Thermos
- Telescopic walking sticks
- Boat (rowboat / kayak)
- Kona brand mountain bike, Cinder Cone model (conventional or Shimano type pedals, model SPD-959)
- Flotation vest
- Security equipment (radio-transceiver, topographic map)

Vital equipment

Accessories to bring at any time:

- Walking backpack (max 30 L)
- Gourd
- Sunglasses with UV protection
- Sunscreen and lip balm (SPF 15 or 30)
- Camera
- Observation binoculars
- Toiletry bag

- Swimsuit for sauna and outdoor spa
- Slippers
- Battery operated clock radio

Material

Technical clothing for summer-autumn:

- Windproof anorak with hood
- Sweater or polar
- Windbreaker trousers
- Shorts
- T-shirts
- Scarf or neck warmer
- Slim toque
- 3 pairs of socks
- Hiking boot isolated or not
- Bicycle helmet

Passport

Consular formalities for Europeans and Swiss nationals:

Upon your registration, please transmit your passport information (name, first name, passport number, date of issues and expiration). Currently, to stay as a tourist for less than six months, a visa is not mandatory and a valid passport is sufficient with a validity exceeding by one day your stay in Canada.

Travelers must imperatively have an **electronic travel authorization (eTA) to enter Canada**. You will have to fill the form online and individually (**one application per person**) on http://www.cic.gc.ca/english/visit/ave.asplt is essential that you have a valid email address. The 7 CAD fees are payable by Visa, Mastercard or American Express credit cards. The eTA is granted in just a few minutes but we advise you to apply for it as soon as your trip is confirmed. The eTA is an electronic document linked to your passport and **stays valid for 5 years or until the expiration of the passport**, depending on the first of these eventualities to occur. You must then travel with the passport used to apply for it.

CAREFUL: for French women, the eTA must be filled with your maiden name. Hence, to facilitate the check-in at the airport, we ask travelers in Canada to indicate their maiden name for the booking of their tickets.

You travel with children:

Children and adults are submitted to the same obligations regarding passports and visa described above. Registration of minors on parents' passports is now impossible; children must hold an individual passport. It is compulsory to apply for an eTA for each child individually.

CAREFUL, from January 15th 2017 onwards, for all French minors traveling abroad alone, an authorization to leave the country is compulsory.

The child will have to submit the three following documents:

- The minor's valid passport

- A photocopy of the signatory's identity card, valid or expired for less than 5 years and the birth certificate
- The form, signed by one of the legal guardians, available online on https://www.service-public.fr/particuliers/vosdroits/F1359

Concerning other nationalities, seek the Canadian consular authority of your country.

ARRIVAL IN CANADA VIA A TRANSIT THROUGH THE UNITED STATES :

CAREFUL, we can exceptionally use American airlines for travels bound for the American continent (North and South). They stop over in the US: **you must possess an electronic or biometric passport which is still valid 6 months after your departure from the US** (under "passport", a rectangle under a circle meaning a secure symbol).

You must also apply for an electronic travel authorization (ESTA) on the official website https://esta.cbp.dhs.gov. Valid for a

duration of two years or until the expiration of the passport, this authorization must be requested at the latest 72h before your departure: we advise you to apply to it as soon as your trip is confirmed. It has to be paid for (14 USD online by credit card). The name you put on the form must be the same as the one that figures on your plane tickets and must of course appears on your passport. If the name used on the ESTA form is different from the one on your tickets, the airline can deny your boarding. Minors must also fill out an ESTA authorization.

The Visa Waiver Program allows French nationals to enter the American territory without a visa, either via transit or for a stay of 90 days to the maximum. A visa is nevertheless necessary if you only have an emergency passport. Furthermore, travelers who went to Iran, Iraq, Syria, Somalia, Yemen or Soudan since March 11th 2011 and people who are national of Iran, Iraq, Syria or Soudan cannot benefit from the Visa Waiver program anymore: more information on http://www.diplomatie.gouv.fr/fr/conseils-aux-voyageurs/conseils-par-pays/etats-unis/

ARRIVAL IN THE US OR TRANSIT THROUGHT THE US :

Upon your arrival, the immigration service will take your photo and fingerprints. You'll have to wait behind the yellow line and not cross it unless you're told to, it can take some time. Customs controls will take place at the first access point to the territory (in case of a transit through a Canadian airport, it will be considered as a first access point to the US and the following process must be applied). Once you've been through the immigration service, you'll get your luggage back from the conveyer belt and go to the customs. In case of a continuation of your trip, you'll have to get your luggage back and bring them the baggage conveyer which serves.

Weather

Spring is a rainy season in the major part of Canada. During the day, temperatures generally get high but nights still cool. The median temperature is 12°C in March, April and the beginning of May. Summer officially starts on June 21st but for most Canadians, July and August are the real summer months. It is warm in most regions of Canada. In the South, they are above 20°C during the day and can sometimes pass 30°C. Autumn starts in September. Temperature gets chillier and leaves change color and fall. This season can be very rainy. In some regions, particularly in the North and in the mountains, it may start to snow towards the end of October. During the day, normal temperatures vary between 10 and 12°C in the major part of the country.

Unlike Europe, seasons are well defined in Canada. Temperatures can get higher than 30°C in summer and down to –30°C in winter. In fact, Canadian climate changes a lot from a region or a season to another. Canada extends from the Atlantic Ocean to the Pacific Ocean and lies at the same latitude as Roma at his southern extreme, where it reaches the Arctic.

To knoz the current climate and weather conditions by provinces and territories, go to www.meteo.gc.ca or www.meteomedia.com

Spring : Spring comes as soon as February on the West Coast. In the rest of Canada, weather gets warmer at the beginning of April and lasts until June.

Summer : Summer in Canada bring cool to hot temperatures from the end of June to the end of September. The warmth of summer last from June to August, and July is often the hottest month.

Autumn : Autumn brings pleasant and cool temperatures, particularly in September and in October. It is the best time of the year to enjoy the spectacular beauty of Autumn leaves in the East of Canada, to take long walks while breathing fresh air.

Winter : A major part of Canada is covered with a white coat during winter, temperatures fall below the freezing point, and snowfalls start at the end of October. However, winters are very cool on the West Coast where the snow doesn't stay long.

Electricity

As everywhere in the US, voltage runs at 110 Volts/60 cycles. New electric devices can be adapted o the current. It's preferable to check whether or not your device is equipped with a current transformer. In general, it is a black box located between the electric plug and your device. If your device isn't compatible with the 110-volt current, you'll need to get a current transformer sold separately. As electrical plugs are flat, you'll also need an adaptor to plug your device in. you'll find it easily on the spot or before

departure in a shop specialized in travels. A waterproof Zip Lock bag is a good way to keep your equipment in a dry place.

Topography

Geographic location :

The Chic-Chocs Mountain Lodge is located 55 km south of Cap-Chat on the territory of the Matane Wildlife Reserve in Gaspésie.

- From Quebec City: 510 km (6 hours)
- From Montreal: 750 km (9 hours)
- From Mont-Joli or New Richmond: 150 km (2 hours)
- From Matane to Cap-Chat: 70 km (1 h)

Sustainable tourism

Since the outset, Altai works for an eco-tourism and an organization of trips that respects equitable and sustainable principles.

The harmonization of practices assures:

- A fair economical repartition
- The improvement of local teams' working conditions and their awareness of the protection of the environment
- The information of travelers about respecting the local population and environment and the collection of their feelings at their return.

You can also act in favor of an eco-tourism by adopting simple green gestures during your trips:

- Avoid letting waste out, throw it in the trash can or bring it with you
- Use potable water sparingly (take a shower instead of a bath and report any leaks) and avoid wasting it (use biodegradable soap to wash yourself)
- Avoid damaging cultural sites: don't touch the statues, don't move the stones and objects
- Exchange instead of giving (too Important gifts can destabilize the local economic stability of the country depending on their living standards)
- When taking a walk, especially in some fragile ecosystems, observe the fauna from afar, do not go beyond beaten roads, limit stamping and do not bring any souvenirs: give up picking rare flowers picking fossils...
- In some hotels, you can have individual air conditioning. It is advised to systematically switching it off when you're out of the room to avoid energetical overconsumption and greenhouse gas emission.